



Section One: Performance

Powershop does not yet supply gas, so all figures relate to electricity only

	Appointments	Fixing standard meters	Fixing prepay meters	Reconnecting supply
Reporting period	0	0	0	0
Cases	0	0	0	0
Breaches	Not applicable	Not applicable	Not applicable	Not applicable
Exempt breaches	Not applicable	Not applicable	Not applicable	Not applicable
Net breaches	Not applicable	Not applicable	Not applicable	Not applicable
Net breaches as a proportion of cases	Not applicable	Not applicable	Not applicable	Not applicable

Section Two: Payments

We pay our domestic customers £30 for any breach of the rules governing appointments. The graph below shows payments made due to breaches this quarter.

